

April 2007

SCE eases bill burden for income-qualified customers

SCE offers special rates and programs to help income-qualified customers reduce their energy bills.

- CARE, the California Alternate Rates for Energy program, offers a discount of 20% or more off monthly electric bills.
- FERA, the Family Electric Rate Assistance program, provides discounts to households of three or more that exceed their baseline usage by more than 30%.
- EMA, the Energy Management Assistance program, provides free weatherization services and energy-saving appliances, such as replacement refrigerators and air conditioners, where available.
- EAF, the Energy Assistance Fund, is designed to help eligible SCE customers pay their electric bills.

To learn more, please visit www.sce.com/RebatesandSavings or call (800) 736-4777.

The EMA program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission.

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It's best to prepare for the worst

Minimize the devastation of an earthquake by preparing your home and your family. Here are a few helpful tips:

- State law requires that all water heaters be strapped to resist motion during an earthquake. Kits are available at most home-improvement stores.
- Attach a flexible supply hose to your gas stove and water heater to reduce the risk of a fire or explosion.
- If you use a portable generator for emergency back-up power, state law requires that you notify SCE of its location. The improper use of a portable generator can be dangerous to SCE repair crews working to restore your service. Please call (800) 655-4555 to request an Electric Generator Notification Card.
- Know how to shut off your gas, water and electricity.
- Have a disaster plan and emergency supply kit for your home and your car.

You can learn more about disaster preparedness at www.sce.com/safety.

Please visit us at: www.sce.com

What is the "baseline" charge I see on my bill?

"Baseline" is the term used to describe the amount of energy provided to you at the lowest possible rate. Established by state law, the amount of monthly baseline you receive is based on your region, the season, heating source, and days in your billing cycle. Similar to the "included" minutes on your cellular phone plan, baseline covers a portion of the amount of energy consumed in your home each month. Once you've used all your baseline for the month, any additional energy you consume will be charged at incrementally higher rates. You can learn more at www.sce.com/baseline.



Energy Assistance Fund

During the last 25 years, SCE customers, employees and Edison International shareholders have donated in excess of \$14 million to help more than 180,000 families pay their electric bills through the Energy Assistance Fund (EAF). We'd like to take this opportunity to thank you for your generous donations to EAF, which was set up to help income-qualified customers.

Recently, Edison International, the parent company of SCE, donated \$150,000 to the United Way to benefit those impacted by the January cold spell and subsequent crop freeze. SCE customers can help as well – because all donations made to EAF through May, 2007, will benefit those impacted by the severe weather.

To learn more or contribute, visit www.sce.com/eaf or call SCE at (800) 205-8596.

Please visit us at: www.sce.com