

January 2005

Power Outage **Safety**

Powerful windstorms in January are common in Southern California and can wreck havoc across SCE's 50,000-square-mile service territory. If you should experience a power outage, play it safe and follow these important tips:

- Never touch a downed power line, whether it's sparking or not. Doing so will cause serious injuries or death. Call SCE at (800) 611-1911 to report the location.
- Turn off and unplug all electrical appliances and equipment, except for one light, which will be your signal that power has been restored.
- Don't use candles for lighting since they create a fire hazard. Use flashlights instead and have extra batteries on hand.

Our service crews will work day and night to restore your electric service as quickly as possible. For more safety tips, please visit www.sce.com and click on "Safety First."



Tina Johnson
Groundman
Long Beach



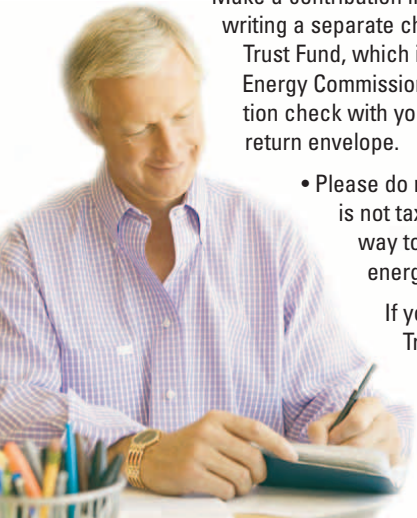


Voluntary Renewables

California's air quality can use your help by making a voluntary contribution to renewable energy resources like wind, solar, geothermal, biomass and small hydropower. SCE supports renewable energy and the landmark state legislation that mandates the use of these natural resources to generate electricity. Here's how you can contribute to clean air:

- Make a contribution in any amount you choose by writing a separate check to the Renewable Resource Trust Fund, which is administered by the California Energy Commission (CEC). Enclose your contribution check with your bill payment check in the return envelope.
- Please do not send cash. Your contribution is not tax-deductible, but will go a long way toward supporting alternative energy resources.

If you have any questions about the Trust Fund or renewable energy, please call the CEC at (800) 555-7794.



Please visit us at: www.sce.com



Visit SCE Kids Online!

Teaching children electric safety is a high priority at SCE. One great way to help children understand the dangers of electricity can be found at www.sce.com. Just click on “Safety” and “Kids Safety” and you’ll find a wealth of information for children in grades 3 through 10. We now have two entertaining safety sites – “Electrical Safety World” and “The Science and Safety of Electricity.” Both sites use interactive games, experiments and activities that encourage children to learn about electricity and how to stay safe around it. These sites are also an excellent resource for teachers and meet educational guidelines. Check it out today!





SCE Launches Chinese Language Web Site

To make doing business easier for our customers who speak Chinese, SCE now has a Chinese language Web site. To access the site, visit www.sce.com and click on the Chinese character on the left side of the screen. Our Chinese language site has 50 Web pages of information designed to help residential and business customers and is the most extensive Chinese site among California electric utility companies. The

site offers an online home energy survey that shows which appliances use the most electricity and how to lower energy costs. It also has Web pages on understanding your electric bill, information on energy efficient products, like compact fluorescent light bulbs, pool pumps and refrigerators, rebate information on energy-efficient business equipment and online videos.

SCE also has a Web site in Spanish, www.SCEenEspanol.com and is planning in-language sites in Korean and Vietnamese. Visit us today!



Yun Han
Customer Specialist
Long Beach

A portrait of a woman with short dark hair, smiling, wearing an orange sweater. She is positioned on the left side of the page, partially overlapping the text.

Please visit us at: www.sce.com