



SOUTHERN CALIFORNIA  
**EDISON**<sup>®</sup>

An EDISON INTERNATIONAL<sup>®</sup> Company

# HEALTH AND SAFETY TIPS FOR TEMPERATURE-SENSITIVE CUSTOMERS DURING ROTATING OUTAGES

Hot or cold weather may be harmful to people who are sensitive to extreme heat or cold or who are in poor health. Here are steps you can take to avoid heat-related illness this summer, and cold-related illness this winter, should you be without air-conditioning or heating during a rotating outage.

To help you stay **cool in hot weather...**

- Take a cool shower or bath.
- Wear lightweight, loose, light-colored clothing.
- Stay out of direct sunlight and limit outdoor activity.
- Drink plenty of water even if you're not thirsty.
- Go to a movie or do some shopping at an air-conditioned mall.
- Visit friends or family whose homes are air-conditioned and are located in areas not affected by the rotating outage.

How to **warm up in cold weather...**

- Wear a hat! Your head is the biggest source of body heat loss.
- Keep extra blankets on hand.
- Use a fireplace, insert, or woodstove to take the chill off.
- Do NOT use a cooking stove or oven to heat your home.
- NEVER use a barbeque, patio heater or hibachi indoors.

## ROTATING OUTAGES—What can temperature-sensitive customers do?

- Plan ahead.
- Visit [www.sce.com](http://www.sce.com) to find a map of your neighborhood and current rotating outage group assignments. This will help you determine what areas of your community might be unaffected by a rotating outage.
- Find out what rotating outage groups your friends or family are assigned by asking them to look at the first page of their SCE bills. Their homes may be assigned a different group number than your home and would likely be unaffected by the same rotating outage.
- Keep a list of phone numbers for nearby public buildings, libraries, movie theaters, shopping malls, etc. If you need to go to an air-conditioned (or heated) facility during a rotating outage, call ahead to find out if they are operational.

Cooling Stations have been established in SCE's service territory to provide relief to Temperature Sensitive customers whose residence is affected by a rotating outage. Go to [www.sce.com](http://www.sce.com), click on Safety and then click on Rotating Outages or call 1-800-655-4555 to obtain a listing of volunteer Cooling Stations in your area.

Note: Rotating outages are designed to last no more than 1 hour. Customers in rotating outage group N001 are normally not subject to rotating outages. Your rotating outage group number is located at the top of your bill.

### ADVANCED NOTIFICATION OF A ROTATING OUTAGE

When possible, SCE will provide advanced notice of a rotating outage via an automated telephone message to residential customers (or to someone in a customer's household) who file an application certifying that their health is at risk when they are exposed to extreme temperature.

**Note: If you already participate in SCE's Medical Baseline program you do not need to complete this application form. Medical Baseline participants receive advanced notification, whenever possible, of rotating power outages that may affect them.**

To sign up for advanced notification, go to [www.sce.com](http://www.sce.com) and visit our Safety Web site. Click on Rotating Outages and then Notification & Other Services to download and print an application. Or call **1-800-655-4555** to request an application.

Complete the application and return it to:

Southern California Edison  
Temperature-Sensitive Customer Representative  
P. O. Box 6400  
Rancho Cucamonga, CA 91729

Upon receipt of your application, we will place your name on a calling list to receive advanced notice, whenever practical, if a rotating outage is anticipated in your area. This service will be provided at no cost to you.