

## Keep Your Family Safe

Anyone who lives in California knows that earthquakes can occur at any time. One way to keep your family safe and prevent your water heater from falling during an earthquake is to strap it to a wall in accordance with the manufacturer's instructions. Properly securing your water heater and attaching a flexible gas supply line in accordance with the

manufacturer's instructions may reduce the risk of a fire or explosion from a water heater gas leak after an earthquake.



If you use a portable generator for emergencies, state law requires that you notify SCE of its location. Improper use of a portable generator is dangerous to SCE repair crews working to restore service to your home. To notify SCE, please call (800) 655-4555 and request an Electric Generator Notification Card.

## Friendly Reminder Notification

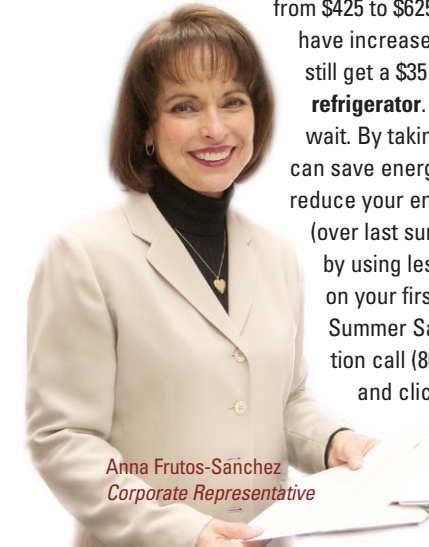
If someone you know has trouble remembering to pay their electric bill, a third party – you, a friend, relative, clergyman or public agency – can receive a notice from SCE through our Friendly Reminder Notification program. The third party will be notified when a bill becomes past due (that person is not responsible for paying the bill).



Both the customer and third party must sign an authorization to participate. Please call us at (800) 684-8123, or visit [www.sce.com](http://www.sce.com) for more information.

## Summer Spectacular Savings!

Take advantage of Southern California Edison's (SCE's) increased incentives and rebates this summer! Incentives for turning in an old working (cooling) **freezer** have increased from \$35 to \$50, and rebates for installing a qualifying energy-efficient **central air conditioner** have gone from \$425 to \$625! Rebates on **whole house fans** have increased from \$100 to \$150 and you can still get a \$35 rebate for a working (cooling) **refrigerator**. It's first-come, first-served so don't wait. By taking advantage of these offers, you can save energy and save money. And, when you reduce your energy usage by 20% this summer (over last summer) you'll not only save money by using less energy, you'll enjoy a 20% credit on your first winter bill as part of SCE's 20/20 Summer Savings Program. For more information call (800) 736-4777 or visit [www.sce.com](http://www.sce.com) and click on "Rebates & Savings."



Anna Frutos-Sánchez  
Corporate Representative



An EDISON INTERNATIONAL Company



## How Electricity Reaches Your Light Switch

SCE's transmission and distribution system is one of the largest in the nation. Part of this system is made up of 866 substations located throughout our 50,000-square mile service territory. Substations are used to "step down," or lower the voltage of electricity sent across hundreds of miles of high-voltage transmission lines. At the substation, voltages are instantly lowered to various levels ranging from 220 kilovolts (kV) to 66 kV. From there, electricity is sent across distribution wires to residential and commercial customers like you. Through 2009, SCE plans to invest approximately \$9 billion to upgrade its wires business to bring you and your family reliable electricity 24/7. So count on us for your power needs because we're here for you.



*Wilbert Hall  
Technical Specialist*

## Medical Baseline Allocation

You or a full-time resident in your home may qualify for Medical Baseline Allocation, which gives customers additional electricity at the lower "baseline" rate for specific medical life-support equipment and specific illnesses or conditions.

Certification by your doctor is required. To find out if you qualify, please call SCE at (800) 655-4555, or visit [www.sce.com](http://www.sce.com).

SCE customers who depend on electrically operated life support equipment for survival should have a back-up power system or plan to ensure health and safety during power outages.



## Voluntary Renewables

California's air quality can use your help by making a voluntary contribution to renewable energy resources like wind, solar, geothermal, biomass and small hydropower. SCE supports renewable energy and the landmark state legislation that mandates the use of these natural resources to generate electricity. Here's how you can contribute to clean air:

- Make a contribution in any amount you choose by writing a separate check to the Renewable Resource Trust Fund, which is administered by the California Energy Commission (CEC). Enclose your contribution check with your bill payment check in the return envelope.
- Please do not send cash. Your contribution is not tax-deductible, but will go a long way toward supporting alternative energy resources.

If you have any questions about the Trust Fund or renewable energy, please call the CEC at (800) 555-7794.