



Special Edition: February 2, 2011

The Contractor Connection E-Newsletter

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Have a project inquiry?

Call the Energy Efficiency Call Center Operation (EECCO) at 1-800-736-4777, or send an email to IDSMQuestions@sce.com.

Directing inquiries **only** through these allows our processing team to focus on processing your project applications, and helps us track all issues from two central areas. This in turn provides visibility to those areas that need greater support.

Frequently Asked Question (FAQ)

Q. When approaching or working with customers, can I explicitly state or imply that I am working on behalf of SCE?

A. No. Contractors or Authorized Agents may not represent to customers or any persons that SCE endorses their specific product or service, or in any way imply that they are employed by or working on behalf of

This **special edition** of the Contractor Connection E-Newsletter brings you updates on a new contractor relations team member, application processing, Express and Customized Solutions, and more.

Meet the Newest Edition of the Contractor Relations Team!

If you've had questions on the Express and Customized Solutions offerings or on your submitted project application in the past few weeks, it is likely Janny helped address them. Janny recently joined our team to fill a very much needed role in our organization, one of a Contractor Relations Account Manager.

Janny joined Edison in 2005 as an Account Executive for the Business Solutions Segment (small businesses). In this role, she worked with customers and the contractors who consulted, managed, and installed their energy efficiency and demand response projects. Her proven success working with contractors of all sizes and across many technologies is only one of many assets Janny brings to this new role.

Janny will be addressing your inquiries as they come through the Energy Efficiency Call Center Operation (EECCO) or the IDSMQuestions@sce.com inbox.

You'll have an opportunity to meet Janny at our next Informational Session, for which you'll soon receive an invitation.



Application Processing Update for the Express

Southern California Edison (SCE). In addition, contractors or Authorized Agents may not use the name, service marks or trademarks of SCE in any way without the express consent of an authorized representative of SCE's Corporate Communications Department. SCE does not endorse specific products, services or companies - only technologies that reduce energy consumption.

What's New?

For important policy updates, equipment eligibility changes, and other up-to-date information, be sure to check out the What's New section on the Online Application Tool's home page. Visit www.sceonlineapp.com.

E-Newsletter Archive

Missed or misplaced an E-Newsletter? Not to worry. Click [here](#) to find an archive of previously released editions.

[Join Our Mailing List!](#)

Limited Increased Incentives Offer

Average Processing Times and Application Processing Status

Last month we shared the average processing times and processing status of the Express Limited Increased Incentives Offer applications. With the high volume of applications received, average processing times have been slightly impacted. Please see the table and updated processing status chart below.

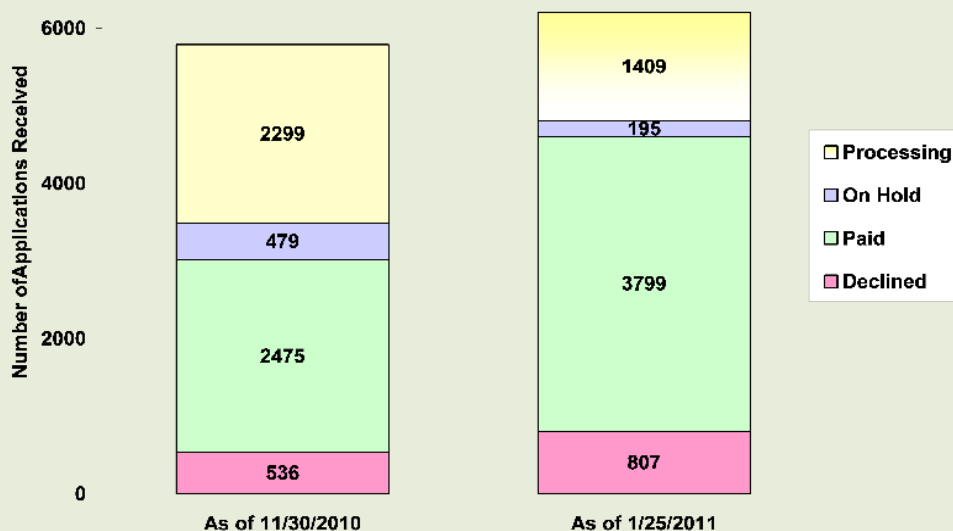
If you submitted a complete application yet its processing time is past the indicated average below, please email IDSMQuestions@sce.com. You will be contacted via phone or email based on the inquiry. Janny will be addressing those issues and inquiries that cannot be resolved through the IDSMQuestions inbox.

Average Processing Times for SCE Approval*

Average processing times for typical applications with **complete** information (as of January 25, 2011):

If inspected	40 business days (+2 since 11/30/2010)
If not inspected	26 business days (+2 since 11/30/2010)

Application Processing Status



*After SCE approval, SCE Accounts Payable typically takes 2 weeks to mail the payment.

Express Solutions Updates

Eligibility Requirements for New LED Lighting Control Solution

As mentioned in the [December edition e-newsletter](#), effective January 1,

2011, Express Solutions is offering a new LED lighting control solution under the following Solution Code and description below:

- LT-74831: Aisle traffic sensor for refrigerated case doors - 5 ft. LED fixtures @ \$7.00/door

To be eligible for incentives, you must answer "Yes" to each of the following eligibility criteria:

- Are hardwired passive infrared (PIR) and/or ultrasonic detectors being installed to control vertically-mounted LED lighting fixtures in reach-in refrigerated display cases?
- Will the light levels dim down to an established low-power mode (less than 25% of full power consumption) in less than 2 minutes when no traffic is sensed in the aisles?
- Are the sensors installed in any of the following building types: Grocery, Food Store, or Retail with reach-in refrigerated display cases?

For more information on our Express Solutions offering, visit www.sce.com/Express_Solutions.

Customized Solutions Updates

New Solution Code for Air-cooled Chillers

As mentioned in the [January edition e-newsletter](#), effective January 1, 2011, air-cooled chillers are eligible to receive incentives through the Customized Solutions offering. The new Solution Code is now available. Please use the following new code:

- AC-85073: High efficiency chillers - air-cooled @ \$0.15/kWh and \$100/kW.

For more information on our Customized Solutions offering, visit www.sce.com/Customized_Solutions.

To read SCE's Online Privacy Policy, click [here](#).

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