

Let Us Show You How We Care

In these challenging economic times, many customers are looking for ways to save money, and SCE is ready to help. We offer educational tips and tools to help you reduce your bills, incentives to switch to appliances that cost less to operate, and bill payment assistance. If you are having difficulty paying your electric bill on time, please contact us to make payment arrangements before your bill due date.

Our customer care specialists are ready to answer your questions and assist you with programs and options to help you save energy, money, and the environment.

Contact Us to Find Out if You Qualify for Special Programs

■ **Level Pay Plan:** One easy way that SCE can help you simplify your monthly budget is with our **Level Pay Plan**. This plan allows you to spread higher summer and lower winter bills into equal monthly payments over an entire year. To enroll, or for complete details and restrictions, please call **1-800-434-2365**, or visit www.sce.com/levelpay.

■ **Medical Baseline:** If someone in your home requires certain medical equipment (such as continuous positive airway pressure devices [CPAP] and some electric wheel chairs) for life support or to treat specific illnesses, our **Medical Baseline Allocation Program** can provide qualified customers additional kWh per day at the lowest baseline rate in effect.

For more information on money and energy saving ideas, assistance programs and eligibility criteria, or to make payment arrangements, please call us at **1-800-655-4555**.

Or, visit us online at www.sce.com/specialprograms.



View and Pay Your SCE Bill Online

Looking for a faster, more convenient way to receive and pay your monthly electric bill? Enroll in SCE's free **My Account** service, which allows you to manage your account(s) online at SCE.com. **My Account** gives you 24-hour access to your account(s) from any computer, as well as three years of usage history at your fingertips.

Once you've signed up for **My Account**, you can easily receive and pay your electric bill with **Online Billing & Payment**. With customer safeguards in place, this free, online service will help you stay on top of your bills while eliminating excess paper waste. Select from the following options:

- **Online Billing** lets you save time while doing something good for the environment. You can view your bill online and access your account history without receiving a paper bill.
- **Online Payment** offers you the convenience of paying online, any time of day, seven days a week. You'll save on postage, too.
- **Direct Payment** automatically deducts your payment from your checking account each month, letting you stay focused on your home or business.

Simply visit www.sce.com/mybill to sign up for the plan that's right for you.

How do I Save Energy, Money and the Environment? Let Me Count the Ways...



Up to \$200 – Summer Discount Plan Credit:

At no cost to you, we'll install a cycling device on your central air conditioner unit. During periods of peak demand and based on the comfort level you choose, we may turn off your air conditioner's compressor. Whether or not a cycling event occurs, you will receive up to \$200 for a summer season credit on your utility bill.

\$50 – Old Refrigerator and Freezer Recycling Incentive:

We'll pick up your old working refrigerator or freezer for free and dispose of it in an environmentally friendly manner. On top of that, we will pay you \$50.

\$50 – New Refrigerator Rebate:

When you purchase a new ENERGY STAR[®]-qualified refrigerator, which exceeds current federal energy standards by 20 percent or more, receive a \$50 rebate.

\$50 – Room Air Conditioner Rebate:

Purchase and install an ENERGY STAR[®]-qualified room air conditioner that exceeds current federal energy standards by 10 percent or more and receive a \$50 rebate.

\$200 – Pool Pump and Motor Rebate:

Replace an old pool pump and motor with a new energy-efficient two-speed or variable-speed pool pump and motor and receive a \$200 rebate.

\$50 – Whole House Fan Rebate:

Install a whole-house fan and receive a \$50 rebate.

Up to \$600 – Ducted Evaporative Cooler Rebate:

If you live in a hotter climate zone, install an energy-efficient ducted evaporative cooling system and receive:

- \$600 for a two-stage system with new pressure relief dampers.
- \$500 for a regular two-stage system.
- \$400 for a single-stage system with new pressure relief dampers.
- \$300 for a regular single-stage system.

Apply for the Summer Discount Plan and your rebates today! Funds are limited and are available on a first-come, first-served basis to SCE residential customers only. For more information or to enroll, please visit www.sce.com/cashback, or call **1-800-736-4777**.

California customers who choose to participate in these programs are not obligated to purchase any additional services offered by contractors. Programs are funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Programs may be modified or terminated without prior notice.

Learn How to Improve Your Home's Energy Efficiency

We invite you to take our free **Home Energy Efficiency Survey**, a home energy audit that can tell you how to begin saving on your monthly bill immediately and what simple steps you can take to save even more money in the future.

Participating in the survey will provide you with useful information about your energy usage, including an analysis of how and when you use your major appliances, and an evaluation of your lighting, heating, cooling systems and thermostat settings. You'll also be able to access rebates, incentive offers, and valuable savings tips tailored to your home.

It's easy to participate in the free Home Energy Efficiency Survey:

- Visit www.sce.com/homesurvey to take the survey online;
- Call **1-800-278-8585** to request a copy of the survey by mail or to schedule an appointment to take the survey by phone or at your home.

Southern California:

Powered By Wind Energy

Meeting California's goal for a cleaner environment and SCE's goal of building a cleaner, smarter, more efficient electricity grid for the future begins with harnessing more energy from such sources as the sun, water and wind. To deliver this clean energy to you and all of our customers, we continue to make major investments to provide a reliable and robust delivery system.

The first three segments of the eleven-segment Tehachapi Renewable Transmission Project near Mojave are now underway. The project's aim is to connect clean energy from proposed wind generation farms to the electric grid.

If all segments are approved and constructed by 2013, this 250-mile transmission project would deliver up to 4,500 megawatts of renewable electricity – enough to power nearly 3 million homes. One megawatt serves about 650 average homes at a given point in time.

The Tehachapi project will help meet increasing energy demand across our service territory. Specifically, the project would ease constraints on power supply in the Los Angeles region, one of the largest and fastest growing areas in the country.

To learn more about the Tehachapi Renewable Transmission Project, and our commitment to reliability and renewable energy, visit www.sce.com/cleanenergy.

Six No-Cost Money-Saving Tips to Combat Energy Guzzlers

Saving energy doesn't need to involve spending money on the latest products, gadgets or gizmos. Whether your electrical items are brand new or they've been in the family for generations, the following no-cost energy saving tips can help lower your electric bill.

Energy Guzzler	Average Energy Cost per Month*	Quick and Easy Saving Tips
<i>Pool Pump and Motor</i>	\$36.83	Clean the water in your pool and save energy by setting your pool pump to run 4 hours per day.
<i>Refrigerator</i>	\$24.33	Check and clean the coils regularly. Also, make sure your refrigerator and freezer doors seal airtight.
<i>Ducted Evaporative Cooler</i>	\$23.14	For peak efficiency, keep a window ajar while your evaporative cooler is on.
<i>Clothes Dryer</i>	\$13.73	Dry lightweight and heavy clothes separately for more energy-efficient drying. And clean lint filters before each load.
<i>Electric Stove</i>	\$ 7.23	Use pots and pans with tight-fitting lids and ones that are sized to match your stove's burners.
<i>Dishwasher</i>	\$ 6.62	Wait until your dishwasher is full before running it, and use the automatic cool-dry cycle or let dishes air dry.

**Actual energy cost for each item may vary based on appliance size, age, frequency of use and climatic conditions.*

Rebates and incentives may be available for certain appliances and products. To learn more, and to find more ways to save energy, money and the environment, please visit www.sce.com/energyguzzler or call us at **1-800-736-4777**.

