

Time of Use Base
Interruptible Program
(TOU-BIP) Aggregation

Frequently Asked Questions

September 2007

- Q1. Can a customer with on-site generation, such as solar, participate in BIP Aggregation?
- A1. *Yes. Their monthly credit is based on their metered usage, so could be reduced as a result.*
- Q2. **How many times a year** may one Aggregated Group be called for interruption?
- A2. *Maximum of 120 hours in one year; no limit to number of interruptions annually- see below for daily and monthly limits.*
- Q3. **How long** can any one interruption last?
- A3. *Four hours maximum*
- Q4. **How many times a day and month** can one Aggregated Group get called?
- A4. *Maximum of one per day and 10 in any calendar month.*
- Q5. What is the length of time that SCE will list an Aggregator on SCE's website?
- A5. *As long as the program is active, and the Aggregator has a valid Aggregator Agreement, SCE will list them on the website.*
- Q6. If the customer needs to change to a TOU rate what needs to be done?
- A6. *A completed Rate Change Request Form (RCRF) is required for all customers less than 200 kW who are NOT already on a TOU rate schedule. The customer may either fill out a RCRF or check the appropriate box on the CISR form authorizing the Aggregator to request a rate change, at which time the Aggregator must submit a RCRF.*
- Q7. What will happen if a non-TOU customer is listed by the Aggregator on a Group?
- A7. *SCE will return the Aggregator Agreement form back to the Aggregator until the error is corrected (Aggregator submits an appropriate CISR/RCRF or has customer complete a RCRF).*
- Q8. How will the individual customer be billed?

A8. *SCE will continue to bill the customer on the otherwise applicable tariff (OAT). Any credits and/or excess energy charge associated with the TOU-BIP Aggregation program will be strictly between the Aggregator and the customer.*

Q9. *Is it necessary to submit a CISR for each customer?*

A9. *Yes, and completion of Customer Declaration in Attachment B. If a valid CISR is not in place then the Aggregator will not have access to the relevant account's metered data. However, SCE will continue to calculate credits and issue monthly payments. Similarly, excess energy charges, if any, will be billed.*

Q10. *Is it necessary to test the Aggregator's communicating system with the RTU?*

A10. *It is not mandatory to be on the program but probably a good idea to have the Aggregator's system tested against the RTU to ensure it is successfully able to notify Group members of a TOU-BIP event and for SCE to read the load displayed in the RTU at any time.*

Q11. *What is the primary means by which SCE will notify the Participant of an event?*

A11. *SCE will use the dedicated telephone as the official means for transmitting a Notice of Interruption. The dedicated phone line must:*

- ✓ be an unlisted number*
- ✓ be a direct line (no voicemail or switchboard)*
- ✓ have no dial-out capability*
- ✓ not be mobile (cell) phone*
- ✓ be located in an area where it can be answered at all times*

Q12. *Will SCE Test the RTU?*

A12. *Yes, SCE will conduct a test of the RTU for each Aggregator during the first Tuesday of each month*

Q13. *What happens if the RTU malfunctions?*

A13. *SCE will investigate the matter and repair/change the RTU as necessary.*

Q14. How will SCE notify the Aggregator if the RTU malfunctions?

A14. *SCE will normally use the back-up telephone and the RTU to inform the Aggregator of an event. If the RTU malfunctions, the Aggregator will continue to be notified through the telephone.*

Q15. If an Aggregated Group's max demand falls below 200 kW will that Group be terminated?

A15. *No. The 200 kW max demand is necessary to establish a Group. Once formed, the Group will be allowed to stay in the program even if the max demand falls below the threshold. The Aggregator is free to amend or terminate the Group during the November window.*

Q16. If an Aggregated Group's interruptible load (max load – FSL) falls below 100 kW or 15% of max demand will that Group be terminated?

A16. *Yes, but SCE will enforce the provision during the following November window, when the Aggregator will be provided with other options and the Group may be terminated if the Aggregator takes no action.*

Q17. Will all accounts in an Aggregated Group have the same billing cycle?

A17. *Yes, SCE will refolio accounts as necessary to put all of them in the same billing cycle. This could result in a delay in enrolling accounts into the program.*

Q18. How will Aggregators get access to customer's metered data?

A17. *SCE will post participating account metered data in a secured server for a limited time. Aggregators will be provided with a password to access the data.*

Q19. How & when will Aggregator receive excess energy charges?

A19. *After each BIP event, SCE will verify if the aggregated load was reduced to its aggregated FSL. If not, then SCE will calculate the appropriate excess energy charges and bill the Aggregator within 60 days.*